

Information Request under the Freedom of Information Act 2000

Under the Freedom of Information Act 2000, can you please provide details on the following:

Organisation Name: South East Coast Ambulance Service NHS Foundation Trust

Question	Answer
How many Full Time Employees do you have?	3,408 excluding bank staff
How many locations do you have?	110
Please confirm if you are in contract for a managed print service.	NO CONTRACT – tender process underway, expected to award at end of November 2016
Does this include Multi-Functional Devices (MFDs) and printers?	Contract will be for only MFD's
Please confirm contract number and dates.	Not yet awarded
Please confirm who the contract was awarded to.	Not yet awarded
Please confirm the name of the employee that is responsible for the management of the printer estate for your organisation.	Procurement Dept for MFD and IT Dept for standard printers
Please confirm if you currently reclaim the VAT on the managed service contract	Not yet awarded
Please confirm if you intend to go out to tender next time or call off an existing framework. If so, which one?	Government procurement framework
How many MFDs do you have?	40
What is the annual spend on MFDs – including lease costs, consumables, costs per click and service charges?	£83K approx.
How many printers do you have?	238
What is the annual spend on printers – including lease costs, consumables, costs per click and service charges?	£47K approx.
Please confirm the annual volumes of mono and colour prints.	No data available, bringing in managed print service to monitor/manage printing
How much time a month does the IT team spend on printer queries from end users?	Approx. 3 per month.
Do you have any mobile print capabilities?	No
Do you have any secure print capabilities?	No
What print management software do you use across the organisation?	None at the moment, will depends on outcome of tender.

